

On your return to the salon, there will be some changes introduced to protect both ourselves and our clients: -

- ❖ You must visit the salon on your own (unless being accompanied by a carer)
- ❖ Please wear a face covering, as we will be wearing one to protect you
- ❖ Please use the hand sanitiser provided both on entering and exiting the building
- ❖ There will be no waiting area so please arrive for your appointment on time. Treatment timings have been carefully considered to allow for a thorough clean between clients
- ❖ Sadly, we will no longer be offering beverages but please feel free to bring your own
- ❖ Due to the limited space in our small reception, we will only be taking bookings via phone (01454 311511) or our Facebook Page to keep the busy reception area as free as possible. We are unable to accept walk-ins until distancing restrictions are eased further
- ❖ Our preferred payment is by card
- ❖ Because of the appointment only and no walk-in policies, please contact us as above if you would like to purchase gift vouchers. You may be asked to pay by BACS or given an appointment to call in to make your payment
- ❖ Please note, we will close each day between 13:00 and 13:30 for lunch until further notice

The most important symptoms of coronavirus (COVID-19) are recent onset of any of the following:

- a new continuous cough
- a high temperature
- a loss of, or change in, your normal sense of taste or smell (anosmia)

For most people, coronavirus (COVID-19) will be a mild illness. However, if you have any of the symptoms above you must stay at home and arrange to have a test to see if you have COVID-19

If you live with others and you are the first in the household to have symptoms, then you must stay at home for at least 7 days. All other household members who remain well must stay at home and not leave the house for 14 days. The 14-day period starts from the day when the first person in the household became ill.

IF YOU ARE FEELING UNWELL OR HAVE BEEN EXPERIENCING ANY SYMPTOMS, OR BEEN IN CONTACT WITH ANYONE WHO HAS, PLEASE, PLEASE CANCEL YOUR APPOINTMENT AS SOON AS POSSIBLE!